

GENERAL MILLS PALM OIL GRIEVANCE TRACKER

UPDATED: December 2019

Date	Organisation	Exposure	Complainant	Issues raised	Actions Taken	Status
May 2018	List of 26 producer groups as identified in Greenpeace May 2018 letter to FMCGs.	Indirect	Greenpeace: Moment of Truth	Multiple current and historic grievances raised.	<ul style="list-style-type: none"> - Follow up with tier one suppliers to confirm and/or investigate General Mills linkages to the producer groups named in the report. - Confirmed that for all 8 tier one suppliers, all producers are either a) suspended or not in the supply chain, b) covered by an active grievance procedure, c) resolved through a grievance process. - General Mills will continue to monitor for resolution of any active grievance cases. 	CLOSED / MONITOR
May 2018	PT SPS II	Indirect	Rainforest Action Network (RAN) SPS II Case Study	NDPE violations, including ongoing forest clearance on peatland.	<ul style="list-style-type: none"> - Confirmed linkage via Bunge Loders Croklaan (BLC). Raised request for independent mediation of the case. - BLC buying indirect via GAR. - BLC provided copy of GAR's latest grievance tracker with update on SPS II process. - General Mills satisfied that case subject to grievance process and engagement programme through GAR. 	MONITOR
October 2018				Continued forest clearance	<ul style="list-style-type: none"> - Follow up communication received from RAN. - Further tier one investigation indicated that final two buyers Wilmar and GAR, are no longer buying from SPS II and therefore oil is no longer in the General Mills supply chain. - Followed up to confirm with RAN in November. 	CLOSED
October 2018	Wilmar	Indirect	Greenpeace Moment of Truth	<p>Adequacy of Wilmar Action Plan, including:</p> <ul style="list-style-type: none"> - Specificity around application of baseline cut-off date - Publication of supplier maps 	<ul style="list-style-type: none"> - Reviewed Wilmar Action Plan and identified areas for improvement. - Responded to Greenpeace on October 12th, setting out General Mills position on action plan. 	MONITOR

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				<ul style="list-style-type: none"> - Group level deforestation monitoring 		
Nov 2018	Wilmar	Indirect	Greenpeace By Email	<ul style="list-style-type: none"> - Further escalation of Greenpeace campaign against Wilmar. - Demands on publication of maps and to suspend Wilmar. 	<ul style="list-style-type: none"> - Superseded by Wilmar announcement in December 2018, committing to stepped up palm efforts including 'suspend then engage' position for grievances, and group-level concession mapping. - Greenpeace campaign called off to allow for Wilmar implementation. No further correspondence received from Greenpeace. - Wilmar implementing new commitments. 	CLOSED
Jan 2019	FGV	Indirect	Greenpeace RAN	<ul style="list-style-type: none"> - See May 2018 For FELDA: historic labour rights abuses/issues. RSPO CP investigation leads to RSPO membership suspension for 1 mill (Kilang Sawit Serting) + 4 FFB plantations. Requirement for corrective action plan by RSPO CP. 	<ul style="list-style-type: none"> - Communication issued to all tier one palm suppliers in January setting out 'Policy Expectations' and continued transparency and monitoring on FGV and Greenpeace 26. - FELDA labour rights action plan submitted to RSPO end March 2019, subsequently published on website here - Case documented on RSPO grievance tracker - Raised to General Mills Grievance Committee. - RSPO suspension on FGV certificate for Serting complex lifted (Aug 19). - FGV commits to third-party verification by NGO groups (Sept). 	MONITOR
May	AgroPalma	Direct	General Mills Investor	<ul style="list-style-type: none"> - Grievance questions related to a historical land rights case and employee working conditions legal case. 	<ul style="list-style-type: none"> - Grievances investigated. - No further action on land rights case taken as case already subject to an RSPO CP grievance process. - No further evidence identified regarding working conditions legal case. 	CLOSED
May	Six concessions and producer companies operating in Leuser, Aceh.	Indirect	RAN	<ul style="list-style-type: none"> - Deforestation totalling 606ha in new (undeveloped) concessions in north east lowlands of Leuser ecosystem. Oil 	<ul style="list-style-type: none"> - Reviewed General Mills exposure to six producer companies accused of deforesting to open up new concessions for oil palm planting; <i>PT Nia Yulided, PT Putra Kurnia, PT Tualang Raya, PT Indo Alam, PT Tegas Nusantara.</i> 	CLOSED

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				<ul style="list-style-type: none"> not currently in supply chain. - More detail here - 5 demands made of General Mills. 	<ul style="list-style-type: none"> - No linkages to General Mills; plantations not supplying oil to the market. - General Mills met with RAN in May. - Raised to General Mills Grievance Committee. - Two further communications with RAN. - General Mills communicated no-buy position to tier one suppliers in early October. 	
May	PTPN 1 Blang Tualang, PT SPS II PT Laot Bangko, PT Agra Bumi Niaga, PT Dua Perkasa Lestari, PT Kallista Alam	Indirect	RAN	<ul style="list-style-type: none"> - Multiple past and ongoing cases of alleged land clearance and deforestation within Leuser ecosystem. 	<ul style="list-style-type: none"> - See May 2018 for PT SPS II. - PT Laot Bangko, PT Agra Bumi Niaga, PT Dua Perkasa Lestari, PT Kallista Alam investigated and confirmed not in the General Mills supply chain. - PTPN 1 Blang Tualang confirmed to be in the General Mills supply chain. - General Mills has investigated and confirmed that a number of its tier one suppliers, who are buying indirectly through trade partners, have entered PTPN 1 into their public grievance trackers and that investigations are ongoing to verify RAN's claims (Nov 19). 	INVESTIGATE/ MONITOR
Sept	Tunas Baru Lampung / Sungai Budi & Muli Sawit Agro Lestari	Indirect	Chain Reaction Research	<ul style="list-style-type: none"> - Highlighted within CRR list of Top 10 Deforesters, January-June 2019. Alleged peat and peat forest clearing with supply chain linkages to a 6 FMCGs, including General Mills 	<ul style="list-style-type: none"> - Investigated and confirmed that all tier one suppliers are no longer sourcing from either producer group. 	CLOSED
Sept	PT. Global Sawit Semest & PT Samudera Sawit Nabati	Indirect	RAN	<ul style="list-style-type: none"> - Two mills highlighted in RAN report (Sept/19) accused of buying oil from deforested areas within the Rawa Singkil Wildlife Reserve. 	<ul style="list-style-type: none"> - Investigation conducted. - GAR public response issued confirming that the supplier mills identified are not sourcing from the deforested areas. - Musim Mas has instructed supplying mills not to source from either plantation company and has entered the mills into its grievance procedure here – see public response here. 	MONITOR

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				<ul style="list-style-type: none"> - GAR purchasing from both mills and entering General Mills supply chain. 		
Oct	PT. Bumi Daya Agrotamas & PT. Muara Jambi Sawit Lestari (PT MJSL)	Indirect	RAN	<ul style="list-style-type: none"> - PT. Bumi Daya Agrotamas, alleged to be buying from PT Laot Bangko via agents/dealers. - Musim Mas buying from PT BDA. - General Mills buying from mill owned by parent, Bima Golden Powerindo, which also owns PT Laot Bangko. 	<ul style="list-style-type: none"> - Investigation into tier one linkages with PT BDA, via Musim Mas, underway. - Confirmed Bunge and Cargill have both suspended MJSL/BIMA. - Investigation into tier one linkages with PT MJSL/Bima underway. 	INVESTIGATE