**GENERAL MILLS PALM OIL GRIEVANCE TRACKER**

**UPDATED: January 2021**

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| May 2018 | List of 26 producer groups as identified in Greenpeace May 2018 letter to FMCGs. | Indirect | Greenpeace: *Moment of Truth* | Multiple current and historic grievances raised.                                                                                                                  | - Follow up with tier one suppliers to confirm and/or investigate General Mills linkages to the producer groups named in the report.  
- Confirmed that for all 8 tier one suppliers, all producers are either a) suspended or not in the supply chain, b) covered by an active grievance procedure, c) resolved through a grievance process.  
- General Mills will continue to monitor for resolution of any active grievance cases.                                                                 | CLOSED / MONITOR |
| May 2018 | PT SPS II    | Indirect | Rainforest Action Network (RAN)  
*SPS II Case Study* | NDPE violations, including ongoing forest clearance on peatland.                                                                                                 | - Confirmed linkage via Bunge Loders Croklaan (BLC). Raised request for independent mediation of the case.  
- BLC buying indirect via GAR.  
- BLC provided copy of GAR’s latest grievance tracker with update on SPS II process.  
- General Mills satisfied that case subject to grievance process and engagement programme through GAR.                                                                 | MONITOR         |
| October 2018 | Wilmar   | Indirect | Greenpeace *Moment of Truth* | Adequacy of Wilmar Action Plan, including:  
- Specificity around application of baseline cut-off date  
- Publication of supplier maps | - Follow up communication received from RAN.  
- Further tier one investigation indicated that final two buyers Wilmar and GAR, are no longer buying from SPS II and therefore oil is no longer in the General Mills supply chain.  
- Followed up to confirm with RAN in November.                                                                 | CLOSED          |
| October 2018 | Wilmar   | Indirect | Greenpeace *Moment of Truth* | Adequacy of Wilmar Action Plan, including:  
- Specificity around application of baseline cut-off date  
- Publication of supplier maps | - Reviewed Wilmar Action Plan and identified areas for improvement.  
- Responded to Greenpeace on October 12th, setting out General Mills position on action plan.                                                                 | MONITOR         |
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| Nov 2018  | Wilmar       | Indirect | Greenpeace  | - Further escalation of Greenpeace campaign against Wilmar.  
- Demands on publication of maps to suspend Wilmar.                                                                                                                                                      | - Superseded by Wilmar [announcement](#) in December 2018, committing to stepped up palm efforts including ‘suspend then engage’ position for grievances, and group-level concession mapping.  
- Greenpeace campaign called off to allow for Wilmar implementation. No further correspondence received from Greenpeace.  
- Wilmar implementing new commitments.                                                                                                                                                       | CLOSED  |
| Jan 2019  | FGV          | Indirect | Greenpeace  | - See May 2018 For FELDA: historic labour rights abuses/issues. RSPO CP investigation leads to RSPO membership suspension for 1 mill (Kilang Sawit Serting) + 4 FFB plantations.  
Requirement for corrective action plan by RSPO CP.                                                                                                                                               | - Communication issued to all tier one palm suppliers in January setting out ‘Policy Expectations’ and continued transparency and monitoring on FGV and Greenpeace 26.  
- FELDA labour rights action plan submitted to RSPO end March 2019, subsequently published on website [here](#).  
- Case documented on RSPO grievance tracker  
- Raised to General Mills Grievance Committee.  
- RSPO suspension on FGV certificate for Serting complex lifted (Aug 19).  
- FGV commits to third-party [verification](#) by NGO groups (Sept 19).  
- RSPO re-imposes partial suspension in response to verification findings (Jan 20)  
- FGV develops action plan to address failings in collaboration with Fair Labor Association (FLA) (April 20)  
- US Customs and Border Patrol (CBP) issues a Withhold Release Order on palm oil from FGV Holdings (Sept 20)  
- GMI instructing relevant suppliers to issue a no buy order for palm originating from this company to our direct suppliers (Oct 20) | MONITOR |
| May       | AgroPalma    | Direct   |              | - Grievance questions related to a historical land rights                                                                                                                                                  | - Grievances investigated.  
- No further action on land rights case taken as case already subject to an RSPO CP grievance process.                                                                                                   | CLOSED  |
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| May  | **Six concessions and producer companies operating in Leuser, Aceh.**         | Indirect | RAN         | - Deforestation totalling 606ha in new (undeveloped) concessions in north east lowlands of Leuser ecosystem. Oil not currently in supply chain.  
- More detail here  
- 5 demands made of General Mills. | - Reviewed General Mills exposure to six producer companies accused of deforesting to open up new concessions for oil palm planting; PT Nia Yulided, PT Putra Kurnia, PT Tualang Raya, PT Indo Alam, PT Tegas Nusantara.  
- No linkages to General Mills; plantations not supplying oil to the market.  
- General Mills met with RAN in May.  
- Raised to General Mills Grievance Committee.  
- Two further communications with RAN.  
- General Mills communicated no-buy position to tier one suppliers in early October. | CLOSED             |
| May  | PTPN I Blang Tualang, PT SPS II, PT Laot Bangko, PT Agra Bumi Niaga, PT Dua Perkasa Lestari, PT Kallista Alam | Indirect | RAN         | - Multiple past and ongoing cases of alleged land clearance and deforestation within Leuser ecosystem. | - See May 2018 for PT SPS II.  
- PT Laot Bangko, PT Agra Bumi Niaga, PT Dua Perkasa Lestari, PT Kallista Alam investigated and confirmed not in the General Mills supply chain.  
- PTPN 1 Blang Tualang confirmed to be in the General Mills supply chain.  
- General Mills has investigated and confirmed that a number of its tier one suppliers, who are buying indirectly through trade partners, have entered PTPN 1 into their public grievance trackers and that investigations are ongoing to verify RAN's claims (Nov 19). | INVESTIGATE/MONITOR |
<p>| Sept | Tunas Baru Lampung / Sungai Budi &amp; Mulli Sawit Agro Lestari                  | Indirect | Chain Reaction Research | - Highlighted within CRR list of Top 10 Deforesters, January-June 2019. Alleged peat and peat forest clearing with supply chain linkages to a 6 | - Investigated and confirmed that all tier one suppliers are no longer sourcing from either producer group.                                                                                                        | CLOSED             |</p>
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| Sept     | PT. Global Sawit Semest & PT Samudera Sawit Nabati | Indirect | RAN         | - Two mills highlighted in RAN report (Sept/19) accused of buying oil from deforested areas within the Rawa Singkil Wildlife Reserve.  
- GAR purchasing from both mills and entering General Mills supply chain.                                                                                                                                 | - Investigation conducted.  
- GAR public response [issued](#) confirming that the supplier mills identified are not sourcing from the deforested areas.  
- Musim Mas has instructed supplying mills not to source from either plantation company and has entered the mills into its grievance procedure [here](#) – see public response [here](#). | MONITOR  |
- Musim Mas buying from PT BDA.  
- General Mills buying from mill owned by parent, Bima Golden Powerindo, which also owns PT Laot Bangko.                                                                                                                                 | - Investigation conducted. Confirmed that PT BDA ceased sourcing from PT Laot Bangko in August and therefore not in the General Mills supply chain.  
- Musim Mas working with BDA on a traceability action plan.  
- General Mills requires supplier assurance on BDA action plan and progress before sourcing resumes.  
- MJSL links investigated. MJSL confirmed not in the supply chain for 7/8 suppliers. For 8th supplier, MJSL purchase was spot buy only.  
- Group association connections between PT MJSL and Bima Golden Powerindo challenged by General Mills’ suppliers (non-controlling stake by shared owner). | MONITOR  |
| March 2020 | PT’s Agra Bumi Niaga & Mopoli Raya            | Indirect | RAN         | - RAN request for supply chain re-entry for both PTs due to stepped up NDPE commitments.                                                                                                                                 | - Confirmed that PT ABN is no longer in the supply chain and General Mills expects continued monitoring via tier one suppliers.  
- Confirmed that PT Mopoli Raya has already re-entered the supply chain via indirect supplier.                                                                                                                                 | CLOSED   |
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<td>April</td>
<td>Samling Group, Mulia Sawit Group</td>
<td>Indirect</td>
<td>Mighty Earth</td>
<td>- Alleged ongoing deforestation, within Samling Group’s Marudi and Batu Belah concession, plus Mulia Sawit’s PT Persada Era Agro Kencana concession.</td>
<td>- Investigated: no longer in the General Mills’ supply chain.</td>
<td>CLOSED</td>
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<td>May</td>
<td>PT Indo Sawit Perkasa &amp; PT Indo Alam</td>
<td>Indirect</td>
<td>RAN</td>
<td>- Continued deforestation in the Leuser Ecosystem – request for General Mills to issue no-buy notice.</td>
<td>- For PT Indo Alam, see May 2019 grievance entry.</td>
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<td>August</td>
<td>IndoGunta Capitol Group</td>
<td>Indirect</td>
<td>CRR newsletter</td>
<td>- IndoGunta: clearance of 709 ha of forest and peatland during the first half of 2020 &amp; alleged ownership connections with Salim Group.</td>
<td>- General Mills is following up with suppliers to confirm supply base exposure and to verify the grievance.</td>
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<td>- Capitol Group: 554 ha of deforestation in the group’s concessions from January to June 2020</td>
<td>- Update (12/10/20): General Mills has confirmed no exposure to Indogunta.</td>
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<td>Jan 2021</td>
<td>Sime Darby Plantation Berhad</td>
<td>Indirect</td>
<td>Liberty Shared/ US Customs and RSPO CP</td>
<td>Labour rights abuses/issues, CBP and RSPO CP</td>
<td>- Communication issued to all tier one palm suppliers setting out; a) expectations for compliance with the US CBP WROs) removal of oil originating from Sime Darby from the General Mills’ supply chain, c) grievance tracking</td>
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<td></td>
<td>Border Protection</td>
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<td>investigation forthcoming.</td>
<td>and continued transparency and monitoring on CBP/WRO findings.</td>
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