

GENERAL MILLS PALM OIL GRIEVANCE TRACKER

UPDATED: July 2021

Date	Organisation	Exposure	Complainant	Issues raised	Actions Taken	Status
May 2018	List of 26 producer groups as identified in Greenpeace May 2018 letter to FMCGs.	Indirect	Greenpeace: Moment of Truth	Multiple current and historic grievances raised.	<ul style="list-style-type: none"> - Follow up with tier one suppliers to confirm and/or investigate General Mills linkages to the producer groups named in the report. - Confirmed that for all 8 tier one suppliers, all producers are either a) suspended or not in the supply chain, b) covered by an active grievance procedure, c) resolved through a grievance process. - General Mills will continue to monitor for resolution of any active grievance cases. 	CLOSED
May 2018	PT SPS II	Indirect	Rainforest Action Network (RAN) SPS II Case Study	NDPE violations, including ongoing forest clearance on peatland.	<ul style="list-style-type: none"> - Confirmed linkage via Bunge Loders Croklaan (BLC). Raised request for independent mediation of the case. - BLC buying indirect via GAR. - BLC provided copy of GAR's latest grievance tracker with update on SPS II process. - General Mills satisfied that case subject to grievance process and engagement programme through GAR. - GAR has deemed SPS II to be non-compliant and has not sourced from SPS II since 2018. 	CLOSED
October 2018				Continued forest clearance	<ul style="list-style-type: none"> - Follow up communication received from RAN. - Further tier one investigation indicated that final two buyers Wilmar and GAR, are no longer buying from SPS II and therefore oil is no longer in the General Mills supply chain. - Followed up to confirm with RAN in November. 	CLOSED
October 2018	Wilmar	Indirect	Greenpeace Moment of Truth	<p>Adequacy of Wilmar Action Plan, including:</p> <ul style="list-style-type: none"> - Specificity around application of baseline cut-off date 	<ul style="list-style-type: none"> - Reviewed Wilmar Action Plan and identified areas for improvement. - Responded to Greenpeace on October 12th, setting out General Mills position on action plan. - Wilmar announced the cut-off date and approach to group level deforestation monitoring. 	CLOSED

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				<ul style="list-style-type: none"> - Publication of supplier maps - Group level deforestation monitoring 		
Nov 2018	Wilmar	Indirect	Greenpeace By Email	<ul style="list-style-type: none"> - Further escalation of Greenpeace campaign against Wilmar. - Demands on publication of maps and to suspend Wilmar. 	<ul style="list-style-type: none"> - Superseded by Wilmar announcement in December 2018, committing to stepped up palm efforts including 'suspend then engage' position for grievances, and group-level concession mapping. - Greenpeace campaign called off to allow for Wilmar implementation. No further correspondence received from Greenpeace. - Wilmar implementing new commitments. 	CLOSED
Jan 2019	FGV	Indirect	Greenpeace RAN	<ul style="list-style-type: none"> - See May 2018 For FELDA: historic labour rights abuses/issues. RSPO CP investigation leads to RSPO membership suspension for 1 mill (Kilang Sawit Serting) + 4 FFB plantations. Requirement for corrective action plan by RSPO CP. 	<ul style="list-style-type: none"> - Communication issued to all tier one palm suppliers in January setting out 'Policy Expectations' and continued transparency and monitoring on FGV and Greenpeace 26. - FELDA labour rights action plan submitted to RSPO end March 2019, subsequently published on website here - Case documented on RSPO grievance tracker - Raised to General Mills Grievance Committee. - RSPO suspension on FGV certificate for Serting complex lifted (Aug 19). - FGV commits to third-party verification by NGO groups (Sept 19). - RSPO re-imposes partial suspension in response to verification findings (Jan 20) - FGV develops action plan to address failings in collaboration with Fair Labor Association (FLA) (April 20) - US Customs and Border Patrol (CBP) issues a Withhold Release Order on palm oil from FGV Holdings (Sept 20) - GMI instructing relevant suppliers to issue a no buy order for palm originating from this company to our direct suppliers (Oct 20) 	MONITOR

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May	AgroPalma	Direct	General Mills Investor	<ul style="list-style-type: none"> - Grievance questions related to a historical land rights case and employee working conditions legal case. 	<ul style="list-style-type: none"> - Grievances investigated. - No further action on land rights case taken as case already subject to an RSPO CP grievance process. - No further evidence identified regarding working conditions legal case. 	CLOSED
May	Six concessions and producer companies operating in Leuser, Aceh.	Indirect	RAN	<ul style="list-style-type: none"> - Deforestation totalling 606ha in new (undeveloped) concessions in north east lowlands of Leuser ecosystem. Oil not currently in supply chain. - More detail here - 5 demands made of General Mills. 	<ul style="list-style-type: none"> - Reviewed General Mills exposure to six producer companies accused of deforesting to open up new concessions for oil palm planting; <i>PT Nia Yulided, PT Putra Kurnia, PT Tualang Raya, PT Indo Alam, PT Tegas Nusantara</i>. - No linkages to General Mills; plantations not supplying oil to the market. - General Mills met with RAN in May. - Raised to General Mills Grievance Committee. - Two further communications with RAN. - General Mills communicated no-buy position to tier one suppliers in early October. 	CLOSED
May	PTPN 1 Blang Tualang, PT SPS II PT Laot Bangko, PT Agra Bumi Niaga, PT Dua Perkasa Lestari, PT Kallista Alam	Indirect	RAN	<ul style="list-style-type: none"> - Multiple past and ongoing cases of alleged land clearance and deforestation within Leuser ecosystem. 	<ul style="list-style-type: none"> - See May 2018 for PT SPS II. - PT Laot Bangko, PT Agra Bumi Niaga, PT Dua Perkasa Lestari, PT Kallista Alam investigated and confirmed not in the General Mills supply chain. - PTPN 1 Blang Tualang confirmed to be in the General Mills supply chain. - General Mills has investigated and confirmed that a number of its tier one suppliers, who are buying indirectly through trade partners, have entered PTPN 1 into their public grievance trackers and that investigations are ongoing to verify RAN's claims (Nov 19). 	INVESTIGATE/ MONITOR
Sept	Tunas Baru Lampung / Sungai Budi & Muli Sawit Agro Lestari	Indirect	Chain Reaction Research	<ul style="list-style-type: none"> - Highlighted within CRR list of Top 10 Deforesters, January-June 2019. Alleged peat and peat forest clearing 	<ul style="list-style-type: none"> - Investigated and confirmed that all tier one suppliers are no longer sourcing from either producer group. 	CLOSED

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				with supply chain linkages to a 6 FMCGs, including General Mills		
Sept	PT. Global Sawit Semest & PT Samudera Sawit Nabati	Indirect	RAN	<ul style="list-style-type: none"> - Two mills highlighted in RAN report (Sept/19) accused of buying oil from deforested areas within the Rawa Singkil Wildlife Reserve. - GAR purchasing from both mills and entering General Mills supply chain. 	<ul style="list-style-type: none"> - Investigation conducted. - GAR public response issued confirming that the supplier mills identified are not sourcing from the deforested areas. - Musim Mas has instructed supplying mills not to source from either plantation company and has entered the mills into its grievance procedure here – see public response here. 	CLOSED
Oct	PT. Bumi Daya Agrotamas & PT. Muara Jambi Sawit Lestari (PT MJSL)	Indirect	RAN	<ul style="list-style-type: none"> - PT. Bumi Daya Agrotamas, alleged to be buying from PT Laot Bangko via agents/dealers. - Musim Mas buying from PT BDA. - General Mills buying from mill owned by parent, Bima Golden Powerindo, which also owns PT Laot Bangko. 	<ul style="list-style-type: none"> - Investigation conducted. Confirmed that PT BDA ceased sourcing from PT Laot Bangko in August and therefore not in the General Mills supply chain. - Musim Mas working with BDA on a traceability action plan. - General Mills requires supplier assurance on BDA action plan and progress before sourcing resumes. - MJSL links investigated. MJSL confirmed not in the supply chain for 7/8 suppliers. For 8th supplier, MJSL purchase was spot buy only. - Group association connections between PT MJSL and Bima Golden Powerindo challenged by General Mills' suppliers (non-controlling stake by shared owner). 	CLOSED
March 2020	PT's Agra Bumi Niaga & Mopoli Raya	Indirect	RAN	<ul style="list-style-type: none"> - RAN request for supply chain re-entry for both PTs due to stepped up 	<ul style="list-style-type: none"> - Confirmed that PT ABN is no longer in the supply chain and General Mills expects continued monitoring via tier one suppliers. - Confirmed that PT Mopoli Raya has already re-entered the supply chain via indirect supplier. 	CLOSED

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				NDPE commitments.		
April	Samling Group, Mulia Sawit Group	Indirect	Mighty Earth	- Alleged ongoing deforestation, within Samling Group's Marudi and Batu Belah concession, plus Mulia Sawit's PT Persada Era Agro Kencana concession.	- Investigated: no longer in the General Mills' supply chain.	CLOSED
May	PT Indo Sawit Perkasa & PT Indo Alam	Indirect	RAN	- Continued deforestation in the Leuser Ecosystem – request for General Mills to issue no-buy notice.	- For PT Indo Alam, see May 2019 grievance entry. - For PT Indo Sawit Perkasa, General Mills maintains expectation that all upstream supply puts in place credible TTP and purchasing safeguards to ensure non-compliant FFB does not enter the supply chain.	MONITOR
August	IndoGunta Capitol Group	Indirect	CRR newsletter	- IndoGunta: clearance of 709 ha of forest and peatland during the first half of 2020 & alleged ownership connections with Salim Group. - Capitol Group: 554 ha of deforestation in the group's concessions from January to June 2020	- General Mills is following up with suppliers to confirm supply base exposure and to verify the grievance. - Update (12/10/20): General Mills has confirmed no exposure to Indogunta. - General Mills maintains a no-buy position on Salim Group Companies and will take appropriate action as required. - General Mills is exposed to PT Medco Papua Hijau Selaras (Capitol Group) by two suppliers. Both suppliers have ongoing grievance cases investigating Capitol Group.	CLOSED MONITOR
		Indirect	Liberty Shared/ US	Labour rights abuses/issues, CBP	- Communication issued to all tier one palm suppliers setting out; a) expectations for compliance with the US	MONITOR

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Jan 2021	Sime Darby Plantation Berhad		Customs and Border Protection	and RSPO CP investigation forthcoming.	CBP WROb) removal of oil originating from Sime Darby from the General Mills' supply chain, c) grievance tracking and continued transparency and monitoring on CBP/WRO findings.	
July 2021	Liguria mill: East New Britain Resources Group Narangit mill: East New Britain Resources Group Mamusi mill: Rimbunan Hijau	Indirect	Global Witness	- Deforestation, failure to conduct FPIC and worker health and safety violations, among others. -	- General Mills is following up with direct suppliers to confirm supply base exposure and to understand actions being taken.	MONITOR